

Monthly  
Newsletter



October  
2021

# Welcome to Our **Featured New Members**

1/2



**Irvinder Singh**

Chief Technology Officer, Card  
Services AT Fiserve



**Shauna C. Bryce, Esq.**

Chief Legal Talent Officer &  
Chief Diversity Officer  
at Steptoe & Johnson LLP



**Oliver Chang**

Chief Technology Officer  
at Prometric



**James Burton**

Sr. Vice President & CIO  
at Valley Health System



**Justin Smith**

Regional Chief Operating Officer  
at Inception Fertility



**Gaston Sandoval**

Chief Marketing Officer, Industry  
Solutions at Lenovo



**Tracey Izzard**

Chief Executive Officer  
at Aetna, a CVS Health Company



**Alnoor Jamal**

Chief Operating Officer  
at Safe & Reliable Healthcare



**Racquel Joseph**

Chief Experience Officer  
at Kindred



**Charles W. "Chuck"  
Jones III**

Executive Vice President/DFS  
Chief Operating Officer at Truist



**Dr. Chitra Dorai**

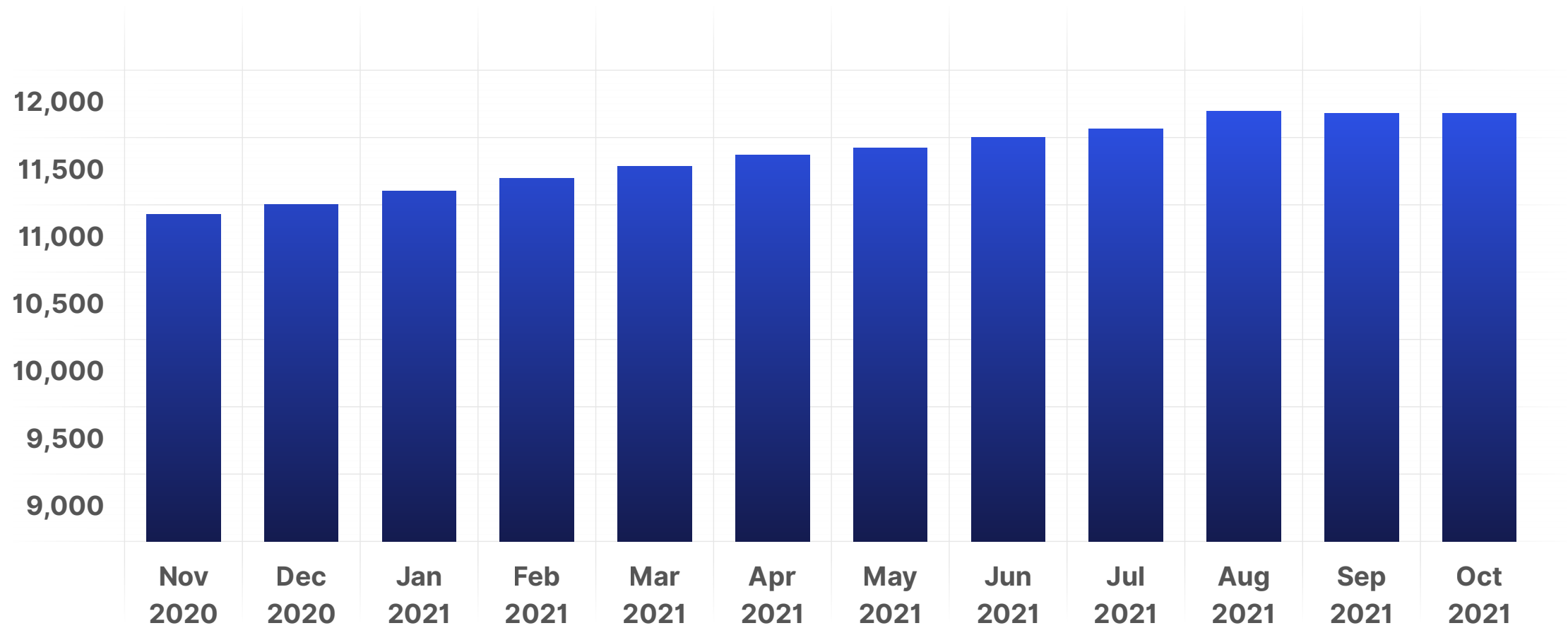
Founder & CEO  
at Amicus Brain Innovations



**Joe Wikert**

Chief Operating Officer  
at Our Sunday Visitor

# Our Community Growth



# Message from the President



Dear Group Members,

The cloud has removed a great deal of complexity from IT and opened up new opportunities for digital transformation. However, complicated new IT challenges have emerged with the cloud & these challenges can slow down your digital transformation and even threaten the fundamental integrity of your business. Meanwhile, the shared responsibility model and other unique aspects of SaaS and public cloud services can make it difficult for you to address these challenges yourself.

By partnering with a capable cloud managed service provider that's certified in the leading data protection, security, migration and other cloud technologies, you can get the support you need to ensure the fundamental integrity of your business while turning your digital transformation dreams into reality.

If you need any help with implementation of advanced technologies for your business, please feel free to reach out to me directly.

Thank you very much for your time and continued support.

Best Regards,

Sajid A. Khan, Your Business Partner



# Feature Post # 1 of the Month

## 5 Rules That Absolutely Build Customer Loyalty



**Hank Boyer**

Strategic Planning  
Leadership | EQ



Hank Boyer • 2nd

Strategic Planning | Leadership | EQ | Exec Coach | Employee Engag...

1mo • 

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5 Ways Smart Leaders Build Their Brand Around Customers

[...see more](#)



5 Rules That Absolutely Build Customer Loyalty

customerthink.com • 8 min read



# Feature Post # 2 of the Month

## How to Lead When Your Team Is Exhausted — and You Are, Too



**Aisha Khan**

Your Business Partner at MicroAgility



Aisha Khan • 2nd

Your Business Partner at MicroAgility

1mo • 🌐

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As we head into another wave of Covid-19, you and your team may be feeling foggy, cranky, and fatigued...

[...see more](#)



How to Lead When Your Team Is Exhausted — and You Are, Too

hbr.org • 10 min read





# Quote of the Month



One should try to optimize for impact. There is a way to do well and do good.

**Neil Blumenthal**

